# *THE CITY OF STORM LAKE WILL BEGIN THEIR ANNUAL HYDRANT FLUSHING PROGRAM ON SUNDAY, SEPTEMBER 11, 2011*

Hydrant flushing will begin on **September 11th** and continue through **September 17th** with the main hours of flushing being between **11 PM** and **7 AM** daily.

During this time residents may notice rusty colored water following flushing in their neighborhood. If you notice a rusty color in your water you should run cold water from the cold water faucet nearest the water meter in your residence or business until the water becomes clear.

A map showing the scheduled flushing dates for the City of Storm Lake is shown on the back of this insert.

The following frequently asked questions are provided to help answer some common questions residents may have about the City's Hydrant Flushing Program. For more information on the program please visit the City of Storm Lake web page at ***www.stormlake.org*** or call City Hall at ***712-732-8002***.

## Frequently Asked Questions

1. ***When will the City be flushing hydrants in my area of town?***

A map showing the flushing program schedule is provided on the back of this insert. Flushing is done in the late evening and early morning hours generally from 11:00PM to 7:00AM each day.

2. ***Should I stop using water when crews are flushing in my neighborhood?***

Citizens can continue to use water as they normally would during the flushing period. Citizens who are using water when lines in their neighborhood are being flushed may experience decreased water pressure, this is nomal and should be expected. The pressure should return to normal following flushing.

3. ***Why does the City flush hydrants?***

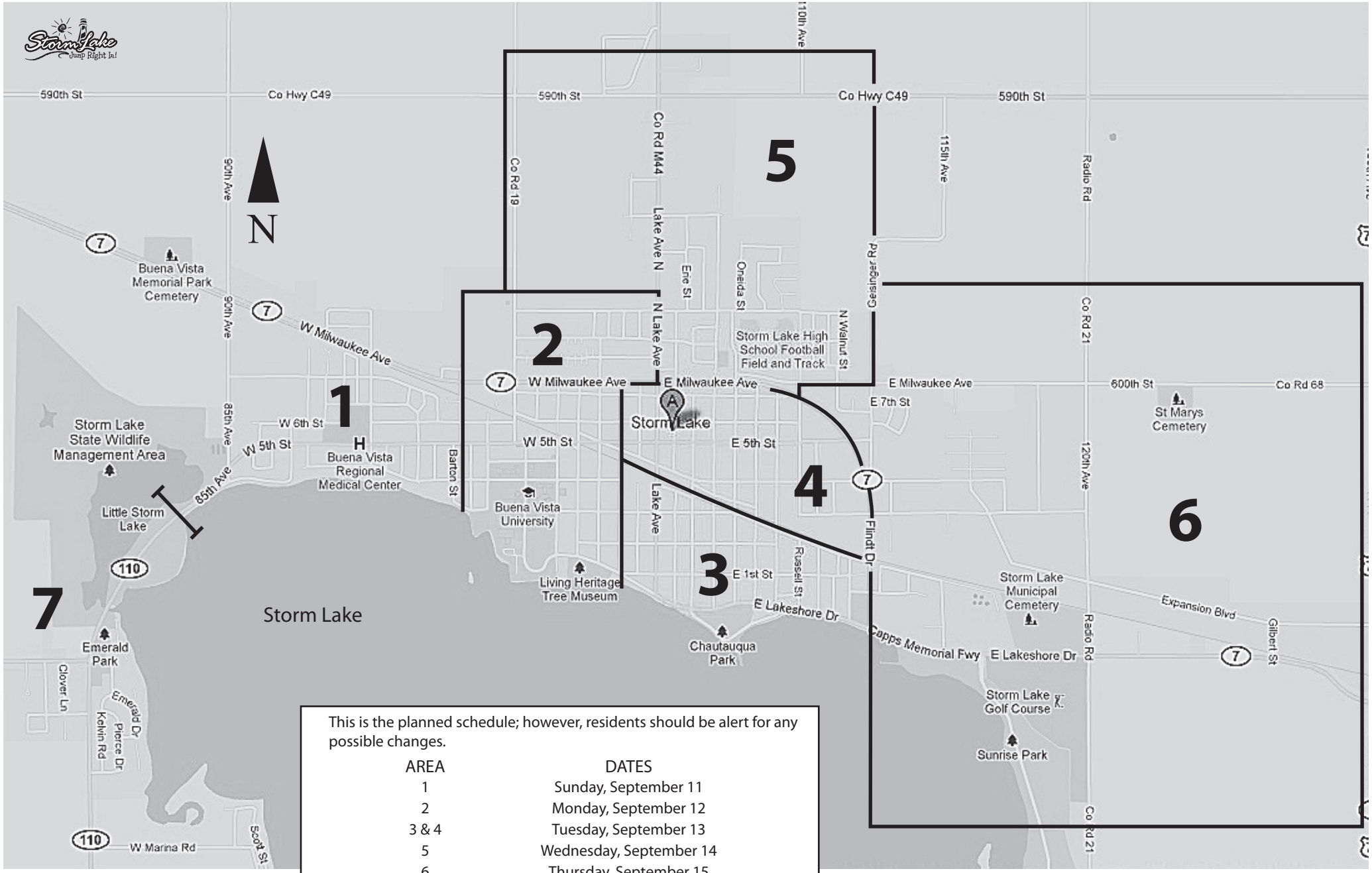
The City of Storm Lake, like many other communities in Iowa and around the country, have an annual flushing program to test and ensure pressure at fire hydrants around town. Additionally, the flushing program allows for the City to move water through all the water mains at a rapid rate helping to maintain water quality.

4. ***Is the City's water safe to drink?***

Yes the water is safe. The City of Storm Lake is required to maintain safe drinking water as determined by the Iowa Department of Natural Resources and the Environmental Protection Agency. Tests are done on a daily basis to ensure compliance. Annually the City of Storm Lake mails to all residents a Water Quality Report outlining water quality information. Additional copies of the report can be found on the City's web site at ***www.stormlake.org*** or at the Storm Lake Public Library or City Hall.

*La informacion esta disponible en español en la oficina de municipio de Storm Lake o visite el sitio ***www.stormlake.org***.

# HYDRANT FLUSHING ZONES MAP




This is the planned schedule; however, residents should be alert for any possible changes.

| AREA | DATES |
|---|---|
| 1 | Sunday, September 11 |
| 2 | Monday, September 12 |
| 3 & 4 | Tuesday, September 13 |
| 5 | Wednesday, September 14 |
| 6 | Thursday, September 15 |
| 7 | Friday, September 16 |

*Each area will begin at 11 PM and run through 7 AM the next day.*